



PCMH Patient-Provider Agreement

Name: _____ Date of Birth: _____

A Patient-Centered Medical Home is a trusting partnership between a provider-led healthcare team and an informed patient. It includes an agreement between the provider and the patient that acknowledges the role of each in the total healthcare program.

As your primary care provider we will:

- Learn about you, your family, life situation, and health goals and preferences. We will remember your health history every time you seek care and suggest treatments that make sense to you.
- Take care of short-term illness, long-term chronic disease, and your all-around well-being.
- Keep you up to date on all your vaccines and preventive screening tests.
- Connect you with other members of your care team (specialists, behavioral healthcare, etc.) and coordinate your care with them.
- Be available to you after hours for your urgent needs (per Practice Information sheet)
- Notify you of test results in a timely manner.
- Communicate clearly with you so you understand your condition (s) and your care plan.
- Listen to your questions and feelings. CCFP will respond promptly to you in a way you understand.
- Help make the best decisions for your care.
- Give you information about classes, support groups, or other services that can help you learn more about your condition and stay healthy.

We trust you, as our patient, to:

- Know that you are a full partner in your care.
- Come to each visit with any updates on medications, dietary supplements, or remedies you're using and questions you may have.
- Let us know when you see other health care providers so we can help coordinate the best care for you.
- Keep scheduled appointments or call to reschedule or cancel as early as possible.
- Understand your health condition, ask questions about your care, and tell us when you don't understand something.
- Learn about your condition (s) and what you can do to stay as healthy as possible.
- Follow the plan that we have agreed is best for your health
- Take Medications as prescribed.
- Call if you do not receive your test results within 2 weeks.
- Contact us after hours only if your issue cannot wait until the next day.
- If possible, contact us before going to the emergency room or urgent care.
- Learn about health insurance coverage and contact CCFP if you have questions about your benefits.
- Pay your share of any fees.
- Give us feedback to improve our care for you.

We look forward to working with you as your primary care provider in your patient-centered medical home.

Provider Signature	Date	
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Patient/Parent/Guardian Signature	Date	Med. Rec #